**Files we love · fixes we offer**

# Artwork prep

Send us the best version of your art you've got. If it isn't print-ready, we'll upgrade it or create it for you, and you approve a proof before anything prints.

## How to send artwork

- Email it to **waldenbros2020@gmail.com** — or upload it directly when you submit your order online.
- If you have a file with a *transparent background* (usually PNG, SVG, or AI), please send **that** file. It's what we need to print cleanly.
- Higher resolution is always better. Screenshots and tiny social-media downloads usually need a redraw.

## "My artwork sucks" — here's what we'll do about it

| UPGRADE MY FILE | CREATE IT FOR ME |
|---|---|
| **$40** | **$50** |

- **Upgrade my file:** we clean up or redraw your logo so it prints sharp. **Create it for me:** no logo yet? We design one from scratch.
- If we spot a low-quality file on your proposal, we'll flag it there and you choose: upgrade it ($40) or print it as-is.

## How it works

- 1. Approve your order. Our designers get to work.
- 2. We email you a proof, usually within a few business days.
- 3. Approve it, or ask for changes. **Changes are free.** Nothing prints until you approve the proof.

**What this means**
These are **one-time** fees per design. Once we have a clean print-ready file on record, future orders using the same art don't pay it again.